

USAD Ancillary Charges: Outbound

*Applies to Long Distance Service Agreement and Service Order



Directory Assistance	NRC	MRC	Change Fee	Description
1+ Directory Assistance	\$0.55 per call	N/A	N/A	Per call fee for ANI number lookup in National Directory Assistance database. Charge is applied to the calling party.
Directory Assistance Call Completion	\$0.95 per call	N/A	N/A	Operator transfer call.
Operator Services Assisted Calls (in addition to applicable rates)	\$3.00 per call	N/A	N/A	Operator assists in call transfer throughout the call transfer process.
Primary Interexchange Carrier (PIC) Services - Switched Services	NRC	MRC	Change Fee	Description
Access Line Charge	N/A	\$1.50 per multi-business line	N/A	A monthly fee for multi-business lines (Billing Telephone Number with multiple Working Telephone Numbers) assigned to USAD for long distance.
PIC Disputes - LEC Fee	\$13.00 per dispute	N/A	N/A	Invoicing fee applied when proof of authorization not received within 10 calendar days for a PIC Dispute.
PIC Disputes - USAD Admin. Fee	\$25.00 per dispute 1st month - \$50.00 per dispute each additional month	N/A	N/A	Administrative fee applied when proof of authorization not received by USAD within 10 calendar days of USAD's request for same.
Other Services	NRC	MRC	Change Fee	Description
Account Codes	\$50.00 per service location	N/A	\$12.00 per service location	Account codes are used to track the number of calls made by account code. Codes are not predefined
Validated Account Codes	\$50.00 per service location	N/A	\$12.00 per service location	Call completion is based upon predefined user account code. Entry of invalid account code will block call completion
Additional Installation and Change Request Fees	NRC	MRC	Change Fee	Description
After Hours Installation or Change request (Outside 8am to 5pm cst)	\$75 per hour	N/A	\$75 per hour	Outbound after hours installation and change requests apply when customer requests installation outside of USAD standard hours of 8am to 5pm CST or national holidays. Changes are billed in 60 minute increments
Fraud Protection Services	<i>See FraudPro Services</i>			