

USAD Ancillary Charges: Local Inbound

*Applies to Local Inbound Service Agreement and Service Order



Local Presence Charges - Per Number	NRC	MRC	Change Fee	Description
DID Porting Fee	Per Service Order	Per Service Order	Per Service Order	Charge for porting an existing number to the USAD network.
Monthly DID number storage fee	Per Service Order	Per Service Order	Per Service Order	Monthly storage fee per DID on the USAD network.
Disconnect and/or port out charge	\$0.00	\$0.00	N/A	Fee per Local number to disconnect or port away from USAD.
LNP Charge (cancelled more than 48 hours before port date)	\$10.00	\$0.00	N/A	Timing LNP cancellation fee in addition to standard LNP cancellation fee.
LNP Charge (cancelled within 48 hours of port date)	\$75	\$0.00	N/A	Timing LNP cancellation fee in addition to standard LNP cancellation fee.
LNP Reinstatement/Snap-back Charge (within 24 hours)	\$400	\$0.00	N/A	Fee imposed for moving port-out numbers back to the USAD network within 24 hours of port-out.
LNP Cancellation Fee	\$6.00	\$0.00	N/A	Fee assessed for cancelling an LNP request.
Activation Fee	\$5.00	\$0.00	N/A	Service fee for activating a new Local DID telephone number.
Missed Appointment Fee	\$200	\$0.00	N/A	Fee assessed if customer request a scheduled installation and misses such scheduled appointment.
CNAM Per TN	\$12	\$0.15 per TN	\$15	CNAM service is used to display the calling party's name alongside the phone number. MRC is a per TN additional charge.
LIDB Insertion Fee Per TN	\$1.50	N/A	\$50	The LIDB feature inserts subscriber information such as a service profile, 10-digit line number, service provider ID, equipment indicator, and billing specifications. MRC is a per TN.
E911 Account DID Registration	N/A	N/A	N/A	Charge for registering an address to a DID number.
Unregistered E911 Event (per event)	\$200	N/A	N/A	Calls placed to 911 using an unregistered DID number will be routed to the national 911 center and charged per occurrence.
Expedite Fee	N/A	N/A	N/A	Expedite service is not available for this product.
Directory Listing - Per Number	NRC	MRC	Change Fee	Description
Directory Listing	\$15.00	\$0.00	\$15.00	Allows an Local number to be listed in the directory listing
Expedite Request	\$100 per DID number	N/A	N/A	Expedite fees are a one time per order fee and apply to installs and changes.

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Enhanced Routing Options	NRC	MRC	Change Fee	Description
Day of Week Routing	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Routes calls placed on an DID number to different terminating locations based on the day of the week.
Day of Year - aka Holiday Routing	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Routes calls placed on an DID number to different terminating locations on several US holidays.
Time of Day Routing	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Routes calls placed on an DID number to different terminating locations based on time of day.
Percentage Allocation Routing	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Routes calls placed on an DID number to up to 8 different terminating locations based on whole number percentages that add up to 100%.
Geographical routing	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Routes calls placed on an DID number to the customer's chosen location based on the originating NPA of the caller.
Alternate Call Plan	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Pre-defined call routing plans built for future implementation. Up to 20 alternate plans are allowed to be built per DID number.
Fixed ANI Routing	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Routes calls based on inbound caller ANI.
6 or 10 Digit Blocking	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Blocks routing by originating ANI.
Direct Termination Overflow (DTO)	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Allows dedicated access customer to control potential congestion of calls placed on an DID number by sending overflow calls, when all channels are busy on the primary trunk group, to another QCC trunk group or a single switched ANI within the same switch and/or in another switch. This feature allows the customer to define a Primary trunk group, with the option of either overflowing to one or two overflow dedicated trunk groups and/or an ANI. If the termination includes an ANI, it must come at the end of the sequence. The overflow sequence cannot overflow from an ANI to a dedicated trunk group
Super Trunk	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Allows multiple physical trunk groups within the same switch to be associated within a single virtual trunk group for routing incoming DID calls to multiple physical trunk groups. This configuration evenly distributes calls over multiple physical trunk groups, typically called "load balancing" in a cyclical hunt pattern.
In-Switch Overflow	\$12.00 per DID number	\$2.00 per DID number	\$15.00 per DID number	Allows multiple physical trunk groups within the same switch to be associated within a single virtual trunk group for routing incoming DID calls to multiple physical trunk groups. Traffic will always start at the first trunk group and overflow to the second trunk group after all channels are busy on the first trunk group. It does not load balance across the physical trunk groups.
Take Back and Release (TnR) & SIP Refer	\$200 per trunk	\$100 per trunk plus \$0.01 per call transfer	\$100 per trunk	The SIP Refer and TnR Services are USAD toll-free routing features that allows a Customer receiving 8xx origination (inbound) voice service from USAD to re-route the calling party to another destination pursuant to a pre-defined dial plan. Requires additional Service Agreement to add service.
Call Director	NRC	MRC	Change Fee	Description
	\$500.00	\$250.00	N/A	This plans provides a web based interface for customer to control basic and enhanced routing for unlimited 8XX or Local Inbound numbers.
Call Director Professional Edition	NRC	MRC	Change Fee	Description
	\$500.00	\$500.00	N/A	This plans provides a web based interface for customer to control basic and enhanced routing for unlimited 8XX or Local Inbound numbers. Users have the advantage of controlling all inbound routing via integrated calendar.
Additional Installation and Change Request Fees	NRC	MRC	Change Fee	Description
After Hours Installation or Change request (Outside 8am to 5pm cst)	\$75 per hour	N/A	\$75 per hour	Local Inbound after hours installation and change requests apply when customer requests installation outside of USAD standard hours of 8am to 5pm CST or national holidays. Changes are billed in 60 minute increments.